

FGS The Restoration Company

VOLUME 9, ISSUE 2

COMMENTS FROM YOUR INSURED

“Every one of your staff was courteous, knowledgeable and well trained. I am pleased with restoration of the water damage to my home”

~ Nik

“Your quality personnel and quality workmanship make me happy.”

~ Jenny

“Appreciated the crew arriving as I had been told.”

~ Ann

“You helped turn a bad situation (the fire) into a positive experience. The work crew worked with us to get everything looking the way we wanted it.”

~ Matt

“We were especially pleased with the service of your company, everyone was thorough and professional.”

~Judith

Self Cleaning Oven Causes Catastrophe



Before Restoration

Carey & Jim Fleischmann returned home from a Sunday lunch and found the fire department in their yard. The self cleaning oven malfunctioned and started a blaze destroying about half of their home.

The Fleischmanns called their American Family insurance agent, Brad Goll, who directed them to call FGS The Restoration Company for emergency

services. FGS The Restoration Company’s team started by building a temporary roof structure the evening of the fire. The flames rekindled overnight and the team continued the construction on the



After Restoration

roof area on Monday morning. Brad Goll arrived at the scene early Monday morning and was impressed to



Exterior of home after fire

find a crew already on-site, building a temporary roof structure. Brad said, “the dew was not even off the grass and FGS The Restoration Company’s team was already hard at

work on the roof.” At this time, FGS The Restoration Company also had another team member measuring and scoping the loss with the American Family insurance ad-



Restored exterior of home

juster, Cary Haskell. Johnny King, Project Coordinator for FGS The Restoration Company, first worked with the insurance adjuster and homeowners to reach an agreed scope of work to be completed. Johnny King also organized a team to sort through the rubble and find salvageable personal belongings. Due to the roof being burnt through in areas and ceilings collapsing, there was a lot of insulation to sift through in this process.

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Many belongings were able to be saved, including some photos and other sentimental items. Johnny King explained the entire insurance restoration process to the homeowners. Due to the extensive damages and reconstruction required, the Fleischmanns decided to make several upgrades. These included

“Johnny King of FGS The Restoration Company did an excellent job of walking the homeowners through the restoration process, which allowed me to focus on my job as an adjuster.”
~Cary Haskell
Adjuster

upgrading the windows and cabinetry, adding stucco siding, and changing the pitch of the roof and layout to add more curb appeal. In the end, the structural insurance repairs and upgrades exceeded \$287,000. After all of the details of the construction had been decided and the selections were made, the construction moved quickly. It only took 3 months to complete the restoration of the home. Indeed a great example of teamwork between the insurance company, homeowners and FGS The Restoration Company.

“The team members of FGS The Restoration Company kept me going through a very sad and terrible experience. The employees never hesitated to take the needed time to explain the construction progress to me and they really took into consideration what I wanted.”
~ Carey Fleischmann

FGS The Restoration Company's 16th Annual Golf Outing

Where? Lake Windsor Golf Club

When? Friday June 5th, tee time 9:00am

Why? To raise money for The American Red Cross

Main Events:

Golf at 9:00am

Lunch and door prizes

Comedy by Mitch Henck

The finalist's \$5000 putt



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